

APPENDIX NO. 1
 COMPLAINT FORM

Madison Six j. s. a. Complaint form	
<u>1.A - Complainant</u>	
First and last name / business name:	
Client reference number, if available:	
Company ID number: ¹	
Address of residence / Registered office: <i>(street, house number / orientation number, postcode)</i>	
Country:	
Contact address: ²	
Telephone number:	
Email:	
LEI: ³	
Please specify how you would like to be informed about the outcome of your complaint <i>(electronically by e-mail or in writing by post):</i>	
<u>1.B – Contact details (only fill in if different from the details in point 1.A)</u>	
First name and surname / business name:	
Residential address / Registered office: <i>(street, house number / orientation number, postcode)</i>	
Country	
Company ID number: ⁴	
Telephone number:	
E-mail:	
<u>2.A - Represented by:⁵</u>	
First name and surname / business name of representative:	

¹ Fill in only if the complainant is a legal entity.

² Fill in only if this address is different from the address of residence/registered office.

³ Fill in only if the complainant has been assigned an LEI.

⁴ Fill in only if the complainant is a legal entity.

⁵ The complainant shall fill in this information only if they are not filing the complaint on their own behalf. In such a case, the complainant is also required to submit a document proving their representation and authorisation to act on behalf of the complainant (e.g. power of attorney)

Birth number / Company ID number of representative:	
Address of residence / Registered office: (street, house number / orientation number, postcode)	
LEI: ⁶	
Telephone number:	
E-mail:	
<u>2.B – Contact details of representative (fill in only if different from the details in point 2.A)</u>	
First name and surname / business name:	
Residential address / Registered office: (street, house number / orientation number, postcode)	
Country	
Company ID number: ⁷	
Telephone number:	
E-mail:	
<u>3. - Complaint</u>	
3.A - Full reference to the crypto-asset service to which the complaint relates (i.e. name of the crypto-asset service provider, reference number of the crypto-asset service or other references to the relevant transactions)	
Identification of the person against whom the complaint is directed: ⁸	
3.B - Description of the subject matter of the complaint ⁹	

⁶ Fill in only if the representative has been assigned an LEI.

⁷ Fill in only in the case of a complainant who is a legal entity.

⁸ Fill in only if the complaint is directed against a specific person.

⁹ Please submit all evidence and documents that support the claims made in the grounds for the complaint and that are known to you.

3.C - Date(s) related to the facts that led to the complaint:	
3.D - Description and amount of damage caused: ¹⁰	
3.E - Any other comments or relevant information:	
<p>In _____, on _____</p> <p>_____</p> <p>Signature of the complainant or their representative</p>	

Documentation submitted (tick the appropriate box):

1.1.1 Power of attorney or other official document proving the appointment of a representative	
Copy of contractual documents relating to the investments to which the complaint relates	
Other documents supporting the complaint:	

¹⁰ Fill in only if damage has been caused.